



HACKLEY COMMUNITY CARE For Your Whole Life

Dear Hackley Community Care (HCC) Patient,

IMPORTANT information regarding WellCare Medicare Advantage plan:

Effective January 1, 2022, Hackley Community Care will no longer accept WellCare Medicare Advantage insurance. In addition to this change, WellCare insurance will no longer be accepted by some other healthcare providers or facilities throughout Muskegon County, including some hospitals, specialty care providers, and testing facilities.

Before selecting your Medicare insurance plan for 2022, please call your medical providers to verify that they accept the plan you are choosing.

Medicare Plan Selection Timeline:

You can join, switch, or drop a Medicare Health Plan or a Medicare Advantage Plan (Part C) with or without drug coverage during these times:

- **Initial Enrollment Period.** When you first become eligible for Medicare, you can join a plan.
- **Open Enrollment Period.** From October 15th – December 7th each year, you can join, switch, or drop a plan. Your coverage will begin on January 1 (if the plan receives your request by December 7th).
- **Medicare Advantage 90-day change Period.** From January 1st – March 31st each year, if you are enrolled in a Medicare Advantage Plan and it does not meet your needs, you may switch to a different Medicare Advantage Plan, or switch back to Standard Medicare and add a Medicare drug plan. You may take this action once during this 90-day window.

For assistance with this process, please call Teresa Jones, HCC Special Programs Coordinator at 231-733-6614. If you have questions or would like to speak with someone in person regarding your insurance options, please call the **Health Project** or **Senior Resources** at the number listed below:

Health Project Muskegon County

Address: 565 W. Western Avenue, Muskegon, MI, 49440

Main Line: 231-672-3201

Toll-Free: 866-671-4819

Fax: 231-672-8407

Website: <https://mchp.org/>

Health Project Oceana County

Address: 217 N. Michigan Avenue, Shelby, MI, 49455

Toll-Free: 866-671-4819

Fax: 231-861-2639

Website: <https://mchp.org/>

Senior Resources

Address: 560 Seminole Road, Muskegon, MI, 49444

Main Line: 231-733-3585

Toll-Free: 800-442-0054

Medicaid/Medicare Assistance Program Questions: 231-733-3572

Baker Site
2700 Baker Street
Muskegon, MI 49444
Medical/OB/MH:
231-737-1335
Dental: 231-737-8603
Pharmacy: 231-737-9510

Leahy Site
1675 Leahy Street
Suite 103
Muskegon, MI 49440
231-737-1335

Clinton Street Site
1550 Clinton Street,
Muskegon, MI 49442
231-737-1335

Integrated Health Clinic
376 E. Apple Ave.
Muskegon, MI 49442
231-724-1335

Teen Health Center
Muskegon High School
80 W. Southern Ave.
Room E113
231-733-6680

Teen Health Center
Oakridge Middle School
251 S. Wolf Lake Road
Room 14
Muskegon, MI 49442
231-733-6830

Administration
255 Seminole Rd.
Suite 201
Muskegon, MI 49444
231-737-1335